

**Q1. How do I obtain prices for fencing & guardrail?**

A. Budget prices may be obtained from the Specifier's Directory or obtained by telephoning our sales department. However for an accurate quotation drawings or specifications may be faxed posted or e-mailed to our sales office who will produce an accurate quotation by return.

**Q2. Can someone visit site to offer advice?**

A. Yes, Broxap has a team of Regional Managers who are able to offer solutions and technical advice on any of our products. Our expert team of Draughtsmen and Surveyors are also able to visit site to carry out surveys and subsequently produce drawings.

**Q3. If I send drawings to Broxap by email do they have to be in a special format?**

A. Our Drawing Office would require drawings to be forwarded in the following formats: DGN, DWG or PDF. If any further information is required please contact a member of our Sales Team.

**Q4. What is the delivery time for fencing & guardrail?**

A. Standard products have a lead time of 3-4 weeks. Lead Times will increase for products which require site surveys and drawings typically 5-6 weeks. This is due to time taken to produce and approve the drawings and subsequently manufacture the product.

**Q5. How much does it cost to deliver?**

A. Broxap use a standard pallet rate to calculate the cost of delivery. This is dependant on the quantity of product and the postal area for delivery. For example, a quantity of 10 guardrail panels would cost £128 to be delivered to the London area. A member of our Sales Team will be able to advise on carriage costs for a particular product.

**Q6. Do your systems meet with British Standards?**

A. Yes, all Pedestrian guardrail is manufactured to the British Standard (BS 7818). Bow top and Vertical Bar Fencing is also manufactured to meet the British Standard (BS 1722-9-2000).

**Q7. What heights of fencing are available?**

A. We are able to supply Bow Top and Vertical Bar Fencing in a range of heights. These range from 600mm high to 2400mm high.

**Q8. Does mild steel fencing & pedestrian guardrail rust?**

A. All mild steel products supplied by Broxap undergo a process known as galvanizing. The product is dipped into a bath of molten zinc which forms a protective barrier around the product and therefore prevents rusting or oxidisation. Broxap products are galvanized to the British Standard BS EN ISO 1461:1999.

**Q9. Can you supply gates to match?**

A. Yes, gates may be manufactured to suit any system. A number of options are available including both single leaf pedestrian gates and double leaf vehicle access gates.

**Q10. What colours are available?**

A. A standard range of colours are illustrated on pages 295, 317, or 327 of the Specifier's directory. Alternative BS or RAL colours may also be available – Please contact a member of our Sales Team.

**Q11. Can you supply other fencing systems other than those illustrated in the directory?**

A. Yes, we have our own fabrication shops and are therefore able to produce bespoke items on request.