

**Q1. Why should I purchase a Broxap post & rail system?**

A. Broxap produce quality products. The castings will, with correct maintenance, last in excess of 100 years. In addition Broxap can provide site surveys / drawings, competent technical advice, excellent customer service, speedy delivery and a competitive pricing structure. PU post & rail systems are also available and are ideal for any waterside applications.

**Q2. Can someone visit site to offer advice?**

A. Yes, Broxap has a team of Regional Managers who are able to offer solutions and technical advice on any of our products. Our expert team of Draughtsmen and Surveyors are also able to visit site to carry out surveys and subsequently produce drawings.

**Q3. How quickly can you deliver a post & rail system?**

A. Broxap has a wide range of stock products. These items may be supplied within seven working days. Other products generally have a lead time of 3-4 weeks, however Broxap will endeavour to meet any reasonable delivery requirement.

**Q4. What colours are available?**

A. A standard range of colours are illustrated in the Broxap Main Product Catalogue. Alternative colour options and waterside paint options may also be available - please contact our sales department.

**Q5. What types of material can we supply posts in?**

A. Posts may be supplied manufactured from a number of materials including Cast Iron, Ductile Iron, Polyurethane (PU), Mild Steel and Stainless Steel.

**Q6. What types of material can we supply rails in?**

A. Rail tubes may be supplied in Mild Steel, Polyurethane (PU) or Stainless Steel. The Polyurethane (PU) rail tubes are particularly well suited to coastal environment applications due to their anti-corrosion properties. Stainless steel rail tubes are increasingly specified for use in modern/contemporary surroundings.

**Q7. Can gradients and bends be accommodated?**

A. Any post and rail system can be manufactured to suit site conditions. Site drawings would be required to enable us to achieve this, however, we are able to attend site to carry out a detailed survey, produce working drawings and manufacture a system to suit.

**Q8. How long does it take to receive a quotation?**

A. General quotations are dealt with and are returned within 24 hours. Quotations containing special requirements are usually produced within 3-4 working days. Tender documents are always dealt with within the specified requested return dates.

**Q9. How are the posts fixed to the ground?**

A. Posts are available with the following fixing options to suit site conditions:

- Surface fixed - This method utilises a pre-drilled base plate.
- Root fixed - The post features an integral root for concreting into the ground.
- Core drilled - A core of ground is removed and the root section of the post is neatly fixed using a non shrink grout.

**Q10. Can gates be supplied to match?**

A. Yes, gates may be manufactured to suit any system. A number of options are available including both single leaf pedestrian gates and double leaf vehicle access gates.